

A-5 New Children Orientation

NQS

QA. 6.1.1	Engagement with the service.
QA. 6.1.2	Parents views are respected.
QA. 6.1.3	Families are supported.
QA. 7.1.2	Management systems.

National Regulations

Reg. 160	Child enrolment records to be kept by approved provider and family day care educator
Reg. 161	Authorisations to be kept in enrolment record
Reg. 162	Health information to be kept in enrolment record
Reg. 168	Education and care service must have policies and procedures
Reg. 177	Prescribed enrolment and other documents to be kept by approved provider

My Time, Our Place

LO. 1	Children and young people feel safe, secure, and supported
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Policy Statement

We aim to provide a positive orientation procedure for new children attending the service to welcome all new children and parents / guardians to the Centre. Parents / Guardians will be made aware of the Centre's policies, aims, goals and procedures and be encouraged to actively participate in their child's involvement at the Centre. We aim to assist children in their transition into a new environment and in doing so actively minimise the distress involved in entering a new Centre.

Related Policies

- SYLVANIA HEIGHTS BASC Policy A-1: Hours of Operation
- SYLVANIA HEIGHTS BASC Policy A-2: Priority of Access
- SYLVANIA HEIGHTS BASC Policy A-3: Philosophy
- SYLVANIA HEIGHTS BASC Policy A-4: Enrolment
- SYLVANIA HEIGHTS BASC Policy A-6: Fees
- SYLVANIA HEIGHTS BASC Policy A-8: Dropping off and Picking Up
- SYLVANIA HEIGHTS BASC Policy A-13: Participation and Access
- SYLVANIA HEIGHTS BASC Policy A-14: Complaints
- SYLVANIA HEIGHTS BASC Policy A-15: Role of the Management Committee

- SYLVANIA HEIGHTS BASC Policy D-1: Dealing with Medical Conditions
- SYLVANIA HEIGHTS BASC Policy D-9: Emergency Procedures
- SYLVANIA HEIGHTS BASC Policy D-15: Allergies
- SYLVANIA HEIGHTS BASC Policy D-16: Asthma
- SYLVANIA HEIGHTS BASC Policy D-17: Anaphylaxis
- SYLVANIA HEIGHTS BASC Policy D-18: Diabetes
- SYLVANIA HEIGHTS BASC Policy D-23: Child Management

Procedure

Parents / Guardians (including the child to be enrolled) will be encouraged to visit the Centre prior to attending the service to provide opportunity to:

- Go through the child's enrolment information addressing any allergies or medical conditions (see A-4:Enrolment policy)
- Discuss any individual needs of the child, particularly in relation to behaviour and personality
- Learn about the child and Parents / Guardians, including any relevant background information pertaining to the care of the child
- Outline the daily routines of the Centre to assist in informing the child as to what they can expect from a normal session of care
- Understand the layout of the centre to assist in making the child familiar and comfortable with their surroundings
- Meet the Educators and other children attending the service

For children commencing school in the following year, Kindergarten Orientation Day is attended by Centre Educators and/or the Nominated Supervisor. The Nominated Supervisor will provide a brief overview of the Centre's fees and routines and encourage Parents / Guardians to come and visit the Centre at a later date.

All Parents / Guardians will be encouraged to attend the Management Committee meetings for further involvement in their child's attendance at the Centre. The meeting times and dates will be displayed at the centre and placed on the Centre website.

Parents / Guardians will be provided with information on how to pay their fees through both verbal instruction, emailed statements and via the Family Handbook. For more information, please see A-6 Fees Policy.

On enrolment, Parents / Guardians will be notified of the Centre's current policies in regards to the following:

- Emergency Evacuation and Lockdown Procedures and Drills
- Complaints
- Child Management

- Allergies
- Anaphylaxis
- Diabetes
- Asthma
- Fees
- Hours of Operation
- Dropping off and Picking Up Policy (Late Pickup Fee)
- Priority of Access Policy in regard to Wait List

The above may be brought to the attention of Parents / Guardians through signage at the Centre, full policies or brief explanations included in the Family Handbook.

Centre Policies and Procedures are available to all Parents / Guardians, at the centre and on the centre website.

Once the child is attending the service, educators will:

- Introduce themselves to the child and Parents / Guardians
- Ensure the child is actively included in group activities
- Converse with the Parents / Guardians as the child settles in at the centre

Sources

- Education and Care Services National Regulations 2011
- National Quality Standard
- My Time, Our Place Framework for School Age Care in Australia-V2.0
- Network of Community Activities Factsheet – ‘Orientation of families and children.
- Privacy Act 1988

Endorsed: 11/03/2024

Review Date: 11/03/2026